

Technical support

[Optimum software and site settings](#)

If you are having trouble navigating or viewing our site, find out here how to optimise your online experience by choosing the best website viewing and browser settings.

[My page is not displaying correctly](#)

Is your page not displaying correctly? Are you receiving a 'page cannot be displayed' message? It may be that you need to clear your cache/temporary internet files.

[How can I make the website text bigger?](#)

Are you having difficulty reading our website due to the text or font size? This is an online guide to help you increase the text size for a range of different browsers.

[I can't view documents on the website](#)

Are you unable to view documents on our website? If you have clicked on a document and nothing appears, it may be that you have a pop-up blocker installed on your PC. Here are a few of the most common pop-up blockers we have encountered and instructions on how to enable and disable pop-up blockers.

[My browser screen does not appear to be compatible](#)

You may find that you can use our website with no problems; however this screen is to serve as a caution that if you are using a browser that is not recognised by our website you may encounter some problems.

[How do I clear my temporary internet files?](#)

Are you being presented with odd web page views? Your temporary internet files may need to be deleted. This is an easy process and is good practise to complete on a regular basis.

[Accessibility keys](#)

Using the site's shortcut keys to navigate the site and increasing the size of text viewed on screen.

[Installing Acrobat reader](#)

How to download and install the Adobe Acrobat Reader.

[What is RSS?](#)

RSS, short for 'Really Simple Syndication' or 'Rich Site Summary', allows you to keep up to to date with Companies Office news from this website.

[Standard set for Monday night maintenance outages](#)

The length and timing of planned weekly maintenance outages has been set to fall within a standard two hours between 9:00 pm and 11:00 pm on Monday evenings.