

## Are you new to the MVTR website?

If this is your first time visiting the MVTR website here is a short summary of what you will find.

The MVTR website is packed full of information that is relevant to both the motor trading industry and consumers.

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### Traders

Who needs to register as a motor vehicle trader? What responsibilities does a registered motor vehicle trader have? How do you make a complaint and what are the enforcement provisions of the Motor Vehicle Sales Act 2003 (MVSA)?

Answers to these questions, and more, can be found in the [Trader information](#) section now.

This section also contains helpful links to other sites and organisations.

### Consumers

Learn more about motor vehicle traders and their responsibilities to consumers in our [Consumer information](#) section.

This section also contains helpful links to other sites and organisations.

#### How to make a complaint

Find out how to lodge a complaint and who you should lodge this with. [Read more...](#)

#### Website tools include:

##### Learn before you use

Refer to our 'Learn how' sections to assist you in completing online transactions.

#### Frequently asked questions

Browse the commonly asked questions and related answers. [View FAQs now...](#)

#### Search this site

Use the search tool located in the top right corner of the website to find information on a specific topic.