

## Consumer information

Learn more about the Motor Vehicle Sales Act 2003 in this area of the site. Find out who is required to register as a motor vehicle trader and their responsibilities to consumers. Learn where you can take a complaint and the process to follow with different agencies.



### Further information

#### [What is the Motor Vehicle Sales Act 2003?](#)

New Zealand's Motor Vehicle Sales Act (MVSA) came into effect on 15 December 2003.

#### [Who needs to register as a motor vehicle trader?](#)

The MVSA sets out the criteria for who is and who is not treated as a motor vehicle trader.

#### [Traders responsibilities to buyers](#)

Traders have a number of responsibilities to consumers under the MVSA.

#### [Complaints](#)

Different agencies are responsible for different parts of the MVSA.

#### [What the MVTR doesn't do, and who else can help](#)

Matters the Registrar does not deal with, but frequently receives enquiries about, are set out here, with information on who else may be able to help you.

#### [Resources](#)